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**\*\* PORTAL OPTIONS HAVE BEEN REVISED\*\***

Our portal options have been recently revised to include vacation house watch requests AND registering an at-risk individual who lives with you, only. Here are some tips about using the online system:

- This system is **NOT** for emergency reporting of any kind
- Is **NOT** actively monitored
- Is **NOT** for incidents that have already been reported

**IF YOU WANT POLICE TO RESPOND, DIAL 9-1-1**

- This system **IS** for **NON**-emergency requests that are included within the **updated** portal options below:

**Vacation Watch Request**

Offered as a courtesy to residents, officers will make every effort to check your home while you are away, dependent upon police call volume and their availability. You are encouraged to take all necessary vacation precautions to safeguard your home, and enlist the assistance of friends or neighbors to check on your property. Watch requests will be granted for a minimum of two days and up to 20 days.

**At Risk Residents**

Residents have the ability to submit online information about any at-risk loved ones living in their home. In the event of an emergency, if a loved one is lost or even located, police officers will have the information they will need to respond quickly to your 9-1-1 call for help. At-risk persons may include any aged person who is special needs or who may suffer from an illness like dementia or Alzheimer Disease. Information provided through this portal is confidential and will be available to police personnel only. Medical information being supplied is at the sole discretion of the person submitting the information and is NOT required.

[Connect to the Frontline portal for Warrenville Police Department here](#)