



Ride DuPage UBER Access Pilot Program Option for Warrenville Ride DuPage Participants

PACE has partnered with Uber to provide an additional transportation option for Warrenville Ride DuPage eligible riders. This pilot program allows participants to schedule same day rides using their personal Uber app on their smartphone, by booking on Uber's website, or by calling GoGo Grandparent to request a ride.

How it Works:

- Existing riders will notify their sponsor (City of Warrenville) that they are interested in registering for the Ride DuPage Uber pilot program by calling (630) 836-3050.
- New riders can check the "yes" box on their application form.
- Sponsor will send rider contact information to Pace (Name, Address, Phone, Email).
- Once registered, riders will receive an email from **Uber for Business** inviting them to connect their personal Uber account to the Pace Uber account.
- Rider will connect the accounts and accept the Program. The Pace business profile will then be added as an option on the Rider's Uber account.
- Rider can then begin booking their trips using the Pace-Ride DuPage option on the Uber app.
- If the rider does not have a smart phone or access to the Uber website, they may call the GoGo Grandparent Call Center to schedule a ride. This information will be provided to those riders who request this option.

Cost:

- Riders will pay up to the first \$5.00 of the fare.
- Sponsors will subsidize up to \$25.00 of the remaining cost of the fare.
- If the trip cost is over \$30.00 the rider will pay the remainder of the fare.

Additional Details:

- No limit on number of trips per day. Service continues to be 24/7.
- Only Uber X vehicles can be selected (lowest price vehicle).
- Wheelchair or lift-equipped vehicles **ARE NOT** available for this program. Riders needing lift-equipped vehicles will continue to use the original Ride DuPage program.
- Trips must start AND end in DuPage County.

*Please contact the City of Warrenville at (630) 836-3050 to register
or for additional questions about the program.*